

Frequently Asked Questions

What is medical waste?

Any kind of waste that contains infectious or potentially infectious material. This waste is typically generated by physicians' offices, hospitals, dental practices, laboratories, medical research facilities and veterinary clinics.

How big is a box?

28 gallons is the standard size. However, it can be as small as 1.2 gallons and as big as 96 gallons. It's dependent on the customer and their needs.

What's your cost?

Pricing is based off geography, frequency of service and the volume of waste. MedPro Disposal on average saves its customers 20-30% annually on medical waste disposal costs.

Do you service our area?

MedPro Disposal services 45 out of the 50 states. We currently don't service Alaska, Hawaii, Washington state, New Jersey or the five boroughs of New York.

Frequently Asked Questions

Do you offer services besides medical waste disposal?

Yes! MedPro Disposal also offers OSHA/HIPAA compliance training, data and document shredding and mail back services.

Can I adjust my services?


Yes, you can absolutely adjust your services. Simply call and one of our MedPro Disposal customer service reps can adjust the same day.

Can I bundle services?

Absolutely. Medical waste disposal is our primary service, but we also offer OSHA/HIPAA compliance training, data and document shredding and mail back services. Multiple services can be bundled together.

Is there a contract?

Yes. However, this is to ensure you receive the best pricing. Everything in the contract is stated explicitly and you can expect to save an average of 20-30% annually on your medical waste disposal costs.

A green curved shape in the bottom right corner of the page, mirroring the shape in the top left corner.

Frequently Asked Questions

I'm currently under contract with another vendor. What should I do?

Review the terms and conditions of your current contract. Depending on your current provider, advanced notice may be required to cancel service and sometimes a fee may be charged. Oftentimes, MedPro Disposal can offer a solution even if you are under contract. Ask your sales rep for further details.

What additional fees does MedPro Disposal charge?

MedPro Disposal doesn't charge any additional fees. You might be used to seeing charges such as environmental regulatory, fuel and others, but we only have one line item on our invoices: medical waste disposal. The price we quote is the price you pay.

Do you have e-invoices, online payments or auto pay?

MedPro Disposal customers do have auto pay available and it's optional. However, by signing up for auto pay, you never have to worry about late fees or missed payments.

Frequently Asked Questions

How long does it take for my first pickup?

MedPro Disposal prides itself in quick and efficient pickup. The first pickup will be 7-10 business days from the initial signing. After that, it's scheduled for however frequent you need.

Who will pick up my waste?

MedPro Disposal's main office is located in Naperville, Illinois, but we service nationwide. We have a group of trusted affiliates around the country to provide you the most economical solution. Your company may be serviced by one of our trusted affiliates.

When is my next pickup?

It depends on the customer and how much waste is produced. Some customers need once or twice a week while others need only four times a year.

Do you collect anything outside of medical waste?

Yes. We also collect pharmaceuticals, pathological and chemo waste.

Frequently Asked Questions

Why do I need OSHA/HIPAA compliance?

OSHA and HIPAA compliance are required by law for any healthcare facility to open. OSHA protects employees' safety and HIPAA protects patients' privacy. Depending on your practice, one may be required and not the other, but both are usually required.

Am I held liable for the waste I generate?

Generators are liable for their waste until MedPro Disposal or one of our trusted affiliates picks it up. Once your waste is in the truck, we own it and take responsibility for it.

Can MedPro Disposal provide sharps containers?

No. Customers must purchase their own sharps containers. MedPro Disposal will pick up the filled sharps containers for disposal but can't provide the container.

Can MedPro Disposal help dispose of expired medications?

Yes, we can. Through our mail back services, customers will be sent a container to place their expired medications in. The container is sent back to us and we take care of the rest.

Frequently Asked Questions

How does MedPro Disposal dispose of the waste?

Any waste we collect is brought to a treatment facility. Using autoclave technology, the waste is sterilized and prepared to safely go to a landfill. As much as we try to avoid incineration, some waste is too hazardous to put in a landfill. That waste is pulled aside and put into the furnace. All customers are provided with access to certified destruction documents following destruction.

Our Full-Service Suite to Help Keep You Compliant



Medical Waste Disposal



OSHA & HIPAA Compliance



Sharps Container Disposal



Data & Document Destruction



Biohazard Waste Disposal



Mail Back Solutions



Pharmaceutical Waste Solutions



888-641-6131



www.medprodisposal.com



sales@medprodisposal.com